



Kentucky Self-Verification Guide: Detecting Possible Misuse of Benefits and Services in Your Name (Parents & Caregivers)

Last Updated: 2026-01-01

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Development Document: #34939

Kentucky Self-Verification Guide

Detecting Possible Misuse of Benefits and Services in Your Name (Parents, Caregivers, and Guardians)

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Date: January 1, 2026

Purpose: This document provides a Kentucky-specific, legally safe pathway for parents, caregivers, and guardians to verify whether public benefits or services were billed, paid, or claimed using their own identity or that of a dependent, and outlines official steps to take when discrepancies are identified.

Introduction

Reports on social media and in news coverage sometimes describe situations in which services appear to have been billed, reimbursed, or funded in a person's name—or a child's name—without the individual's knowledge or consent. In Kentucky, there is **no centralized public database** that allows a name-based search across all benefit programs.

Instead, records are maintained separately by each administering agency, under state and federal confidentiality rules. The practical solution is **self-verification**: reviewing official records you are entitled to access as a parent/guardian, and escalating concerns through official complaint and fraud reporting channels when warranted.

Scope and limitations

- This guide identifies where official records exist and how to request them.
- This guide does not allege wrongdoing by any provider or individual.
- Verification outcomes depend on case-specific facts and agency rules.

Section 1 – Licensed Child Care Verification (Kentucky CHFS / Kynect Public Child Care Search)

Kentucky's Cabinet for Health and Family Services (CHFS) provides official public search tools listing only providers that are certified or licensed, with links that may include inspection and related provider information.

1.1 Official “Find Child Care” (public search / inspection access)

CHFS “Find Child Care” page (Public Child Care Search; certified/licensed providers; inspection report access):

<https://chfs.ky.gov/agencies/dcbs/dcc/Pages/find-care.aspx> [1]

1.2 Kynect Child Care Provider Search tool (public)

Kynect Benefits — Child Care Provider Search:

https://kynect.ky.gov/benefits/s/child-care-provider?language=en_US [2]

Section 2 – Child Care Assistance (CCAP) and Subsidy Payments (Kentucky)

Kentucky administers the Child Care Assistance Program (CCAP), which provides support to help eligible families pay for child care. Subsidy payments can be made to providers on behalf of qualifying families.

2.1 Official CCAP program page (CHFS)

CHFS – Child Care Assistance Program for Families:

<https://chfs.ky.gov/agencies/dcbs/dcc/pages/ccap.aspx> [3]

2.2 Apply for CCAP / case support (Kynect Benefits)

Kynect Benefits – Kentucky Child Care Assistance:

https://kynect.ky.gov/benefits/s/child-care-program?language=en_US [4]

2.3 What parents/guardians should review

- **Eligibility and authorization notices** (approved provider, dates, and any copayment / family share).
- **Provider identity and licensing status** using the CHFS/Kynect search tools (Section 1). [1][2]
- **Dates of care** and any mismatch between attendance and what you believe was billed/paid.

Section 3 – Health Coverage Claims (Kentucky Medicaid)

Health services billed under Kentucky Medicaid generate formal claims records through plan and program systems. These records are the primary source for verifying whether services were billed in your name or your child's name.

3.1 Kentucky Medicaid fraud/misuse reporting reference (Attorney General consumer resource)

Kentucky Attorney General — Medicaid Fraud and Abuse (includes Welfare & Medicaid Fraud Hotline reference):

<https://ag.ky.gov/Resources/Consumer-Resources/seniors/Pages/medicaid-fraud.aspx> [5]

3.2 What to check

- Dates of service (were you/your child present?).
- Provider names and locations you recognize (or do not recognize).
- Repeated claims after eligibility ended, or after provider changes.

3.3 If you find a claim you believe is incorrect

- Request the claim detail and dispute steps through your managed care plan/member services (as applicable).
- Consider reporting suspected Medicaid fraud via official Kentucky channels (Section 5). [6][7]

Section 4 – Public Records Requests (Kentucky Open Records)

Kentucky's public records access framework is commonly referred to as the Kentucky Open Records Act (KORA). Personal case information involving minors or medical services may be confidential; however, you can request records you are legally entitled to as a parent/guardian, and request an agency explanation of what can be disclosed.

4.1 Kentucky Attorney General – Open Records / Open Government resources (official)

Kentucky Attorney General – Open Records/Open Meetings resource portal:
<https://ag.ky.gov/Resources/orom/Pages/default.aspx> [8]

4.2 Example official open records request process (OAG custodian email)

Kentucky Attorney General – Open Records Requests (Office-specific form and submission instructions):
<https://ag.ky.gov/Contact-Us/Pages/Open-Records-Requests.aspx> [9]

Short excerpt (submission method): “After completing your open records request form, email it to ... KYOAGOR@ky.gov.” [9]

4.3 Recommended records request structure (practical)

1. Identify yourself as the parent/guardian and specify the dependent(s) involved.
2. Specify the program (child care assistance, Medicaid, etc.), provider name, and date range.
3. Request “records sufficient to show” payments/claims made on behalf of your dependent for that period.
4. Ask for a written explanation of any confidentiality limitations or redactions applied.

Section 5 – Reporting Suspected Fraud (Kentucky Official Channels)

Kentucky provides official fraud reporting pathways that apply to Medicaid and other assistance programs. Preserve your documents first (letters, notices, attendance records, claim summaries, dates).

5.1 Welfare and Medicaid Fraud Hotline (Kentucky OIG / referenced by Attorney General)

Kentucky Attorney General consumer resource references the Welfare and Medicaid Fraud Hotline (Office of Inspector General at CHFS):

<https://ag.ky.gov/Resources/Consumer-Resources/seniors/Pages/medicaid-fraud.aspx> [5]

Short excerpt (hotline): “call the Welfare and Medicaid Fraud Hotline at 1-800-372-2970.” [5]

5.2 Kentucky Attorney General – Office of Medicaid Fraud and Abuse Control (OMFA)

OMFA overview and reporting options (hotline and online complaint form reference):

<https://ag.ky.gov/about/Office-Divisions/OMFA/Pages/default.aspx> [6]

5.3 Medicaid Fraud and Abuse Complaint Form (official)

Kentucky OAG – Medicaid Fraud and Abuse Complaint Form:

<https://secure.kentucky.gov/FormServices/AttorneyGeneral/MedicaidFraudandAbuse> [7]

Section 6 – Public “Red Flag” Patterns (For Awareness Only)

The following markers do not prove misconduct, but they can help families know when to verify records or request clarification:

- **Date mismatch:** claims/payments on days the child was not in care or not receiving the service.
- **Provider mismatch:** provider listed that the family never used.
- **Duration mismatch:** billing continues after termination/withdrawal.
- **Authorization mismatch:** billed hours exceed authorized hours.
- **Identity mismatch:** communications or records referencing a child/dependent you do not recognize.

Appendix A – Official Kentucky Resources

1. **CHFS Find Child Care (Public Child Care Search):**
<https://chfs.ky.gov/agencies/dcbs/dcc/Pages/find-care.aspx> [1]
2. **Kynect Child Care Provider Search:**
https://kynect.ky.gov/benefits/s/child-care-provider?language=en_US [2]
3. **CHFS CCAP (Families):** <https://chfs.ky.gov/agencies/dcbs/dcc/pages/ccap.aspx> [3]
4. **Kynect Benefits – Child Care Assistance:**
https://kynect.ky.gov/benefits/s/child-care-program?language=en_US [4]
5. **Kentucky AG – Medicaid Fraud and Abuse (consumer resource):**
<https://ag.ky.gov/Resources/Consumer-Resources/seniors/Pages/medicaid-fraud.aspx> [5]
6. **Kentucky AG – Office of Medicaid Fraud and Abuse Control (OMFA):**
<https://ag.ky.gov/about/Office-Divisions/OMFA/Pages/default.aspx> [6]
7. **Kentucky OAG – Medicaid Fraud and Abuse Complaint Form:**
<https://secure.kentucky.gov/FormServices/AttorneyGeneral/MedicaidFraudandAbuse> [7]
8. **Kentucky AG – Open Records/Open Meetings resources:**
<https://ag.ky.gov/Resources/orom/Pages/default.aspx> [8]
9. **Kentucky AG – Open Records Requests (Office-specific):**
<https://ag.ky.gov/Contact-Us/Pages/Open-Records-Requests.aspx> [9]

Appendix B – Selected Legal and Policy References (Short Excerpts)

B.1 Kentucky Open Records request process (official example)

Kentucky Attorney General open records requests page describes a standard request method and provides the Open Records Custodian email for OAG records requests. Short excerpt: “email it to ... KYOAGOR@ky.gov.” **[9]**

B.2 Federal CCDF confidentiality (45 CFR Part 98)

Federal CCDF rules include confidentiality requirements for personally identifiable information. eCFR reference:

<https://www.ecfr.gov/current/title-45/subtitle-A/subchapter-A/part-98/subpart-B/section-98.15> **[10]**

Short excerpt (confidentiality clause as commonly cited): “policies to govern the use and disclosure of confidential and personally identifiable information ...” **[11]**

References (Citation List)

1. [1] Kentucky Cabinet for Health and Family Services (CHFS). "Find Child Care (Public Child Care Search)." <https://chfs.ky.gov/agencies/dcbs/dcc/Pages/find-care.aspx>
2. [2] Kynect Benefits. "Kentucky Child Care Provider Search." https://kynect.ky.gov/benefits/s/child-care-provider?language=en_US
3. [3] CHFS. "Child Care Assistance Program for Families (CCAP)." <https://chfs.ky.gov/agencies/dcbs/dcc/pages/ccap.aspx>
4. [4] Kynect Benefits. "Kentucky Child Care Assistance." https://kynect.ky.gov/benefits/s/child-care-program?language=en_US
5. [5] Kentucky Attorney General. "Medicaid Fraud and Abuse." <https://ag.ky.gov/Resources/Consumer-Resources/seniors/Pages/medicaid-fraud.aspx>
6. [6] Kentucky Attorney General. "Office of Medicaid Fraud and Abuse Control (OMFA)." <https://ag.ky.gov/about/Office-Divisions/OMFA/Pages/default.aspx>
7. [7] Commonwealth of Kentucky (secure form). "Medicaid Fraud and Abuse Complaint Form." <https://secure.kentucky.gov/FormServices/AttorneyGeneral/MedicaidFraudandAbuse>
8. [8] Kentucky Attorney General. "Open Records/Open Meetings." <https://ag.ky.gov/Resources/orom/Pages/default.aspx>
9. [9] Kentucky Attorney General. "Open Records Requests." <https://ag.ky.gov/Contact-Us/Pages/Open-Records-Requests.aspx>
10. [10] eCFR. "45 CFR § 98.15 — Assurances and certifications." <https://www.ecfr.gov/current/title-45/subtitle-A/subchapter-A/part-98/subpart-B/section-98.15>
11. [11] Legal Information Institute (Cornell Law School). "45 CFR § 98.15." <https://www.law.cornell.edu/cfr/text/45/98.15>

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Created: 2026-01-01

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