



British Columbia Self-Verification Guide: Detecting Possible Misuse of Benefits and Services in Your Name (Parents & Caregivers)

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British Columbia Self-Verification Guide

Detecting Possible Misuse of Benefits and Services in Your Name (Parents, Caregivers, and Guardians)

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Purpose: This document provides a British Columbia-specific, legally safe pathway for parents, caregivers, and guardians to verify whether public benefits or services were billed, paid, or claimed using their own identity or that of a dependent. It includes both provincial and Government of Canada (federal) official resources.

Introduction

In Canada, child care and health services are primarily administered by provinces, while certain benefits, identity-protection mechanisms, and information access laws also exist at the federal level. British Columbia does not provide a single public, name-searchable clearinghouse that aggregates all child care payments, subsidies, and health claims.

The recommended approach is **self-verification**: review official records you are legally entitled to access, confirm provider and program details using official registries, and escalate concerns only through official reporting channels if discrepancies are identified.

Section 1 — Licensed / Regulated Child Care Verification (British Columbia)

Licensed child care facilities in British Columbia are regulated by regional health authorities under the Child Care Licensing Regulation. The Province provides a public lookup tool for licensed child care facilities.

1.1 Official provider search (public)

BC Government — Child Care Facility Search:

<https://www.healthspace.ca/Clients/Interior/InteriorHealth/ChildCare.aspx> [1]

1.2 Provincial overview and guidance

British Columbia — Licensed Child Care:

<https://www2.gov.bc.ca/gov/content/family-social-supports/caring-for-young-children/child-care/licensed-child-care> [2]

Section 2 — Child Care Subsidy / Voucher Program (British Columbia)

British Columbia provides child care financial assistance through the Affordable Child Care Benefit (ACCB) and the Child Care Fee Reduction Initiative. If you suspect a subsidy was used in your name or your child's name, review any official notices you received and verify your case status through the official provincial application portal.

2.1 Official program information and application

BC Government — Affordable Child Care Benefit:

<https://www2.gov.bc.ca/gov/content/family-social-supports/caring-for-young-children/child-care/child-care-financial-assistance> [3]

2.2 Apply / manage benefits (official portal)

My Family Services (BC) — Apply for child care benefits:

<https://myfamilyservices.gov.bc.ca/> [4]

2.3 What parents/guardians should review

- Eligibility and authorization notices (approved dates, child identifiers, and provider name).
- Provider licensing status using the official Child Care Facility Search (Section 1.1). [1]
- Dates of care/attendance versus your own records.
- Whether subsidy activity appears to continue after withdrawal or provider change.

Section 3 — Health Coverage Claims Verification (BC MSP) and Fraud Reporting

British Columbia health coverage is administered through the Medical Services Plan (MSP). If you suspect misuse of your Personal Health Number (PHN) or services billed under your identity, contact Health Insurance BC and use official reporting channels.

3.1 Health Insurance BC contact and MSP guidance

BC Government — Medical Services Plan (MSP):

<https://www2.gov.bc.ca/gov/content/health/health-drug-coverage/msp> [5]

3.2 Report suspected misuse of PHN or benefits

Health Insurance BC — Contact information:

<https://www2.gov.bc.ca/gov/content/health/health-drug-coverage/msp/contact-us> [6]

Section 4 — Public Records Requests (British Columbia FOIPPA)

Public access to records in British Columbia is governed by the Freedom of Information and Protection of Privacy Act (FOIPPA). Records involving minors, benefit cases, and protected health information may be restricted; however, parents and guardians may request records they are legally entitled to receive.

4.1 FOIPPA overview (official)

Office of the Information and Privacy Commissioner for BC — FOIPPA:

<https://www.oipc.bc.ca/for-the-public/> [7]

4.2 Submit a BC FOI request (official portal)

BC Government — Freedom of Information Requests:

<https://www2.gov.bc.ca/gov/content/governments/about-the-bc-government/open-government/open-information/freedom-of-information> [8]

Section 5 — Federal Verification and Reporting (Government of Canada)

Some benefits, identity issues, and access-to-information requests are handled federally. Use the official Government of Canada resources below if concerns involve federal programs or identity misuse.

5.1 Report suspected tax or benefit cheating (CRA)

Canada Revenue Agency — Suspected tax or benefit cheating:

<https://www.canada.ca/en/revenue-agency/programs/about-canada-revenue-agency-cra/suspected-tax-cheating-in-canada-overview.html> [9]

5.2 Report a scam or identity theft affecting CRA accounts

CRA — Report a scam or identity theft:

<https://www.canada.ca/en/revenue-agency/corporate/scams-fraud/report-scam.html> [10]

5.3 Federal access-to-information / privacy requests (ATIP)

Government of Canada — ATIP Online Request:

<https://atip-aiprp.apps.gc.ca/atip/welcome.do> [11]

5.4 Report fraud or cybercrime (Canadian Anti-Fraud Centre)

Canadian Anti-Fraud Centre — Report fraud:

<https://antifraudcentre-centreantifraude.ca/report-signalez-eng.htm> [12]

Section 6 — Public “Red Flag” Patterns (For Awareness Only)

- **Date mismatch:** benefits or services on days care was not provided.
- **Provider mismatch:** a provider listed that the family never used.
- **Duration mismatch:** activity continues after termination or withdrawal.
- **Authorization mismatch:** services exceed approved scope.
- **Identity mismatch:** records referencing a dependent you do not recognize.

Appendix A — Official Resources (British Columbia + Federal)

1. BC Child Care Facility Search — <https://www.healthspace.ca/Clients/Interior/InteriorHealth/ChildCare.aspx>
2. BC Licensed Child Care Overview — <https://www2.gov.bc.ca/gov/content/family-social-supports/caring-for-young-children/child-care/licensed-child-care>
3. BC Affordable Child Care Benefit — <https://www2.gov.bc.ca/gov/content/family-social-supports/caring-for-young-children/child-care/child-care-financial-assistance>
4. My Family Services BC — <https://myfamilyservices.gov.bc.ca/>
5. BC Medical Services Plan — <https://www2.gov.bc.ca/gov/content/health/health-drug-coverage/msp>
6. Health Insurance BC Contact — <https://www2.gov.bc.ca/gov/content/health/health-drug-coverage/msp/contact-us>
7. BC FOIPPA / OIPC — <https://www.oipc.bc.ca/for-the-public/>
8. BC FOI Requests — <https://www2.gov.bc.ca/gov/content/governments/about-the-bc-government/open-government/open-information/freedom-of-information>
9. CRA suspected tax/benefit cheating — <https://www.canada.ca/en/revenue-agency/programs/about-canada-revenue-agency-cra/suspected-tax-cheating-in-canada-overview.html>
10. CRA scam / identity theft — <https://www.canada.ca/en/revenue-agency/corporate/scams-fraud/report-scam.html>
11. Federal ATIP request — <https://atip-aiprp.apps.gc.ca/atip/welcome.do>
12. Canadian Anti-Fraud Centre — <https://antifraudcentre-centreantifraude.ca/report-signalez-eng.htm>

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