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# **Northwest Territories Self-Verification Guide: Detecting Possible Misuse of Benefits and Services in Your Name (Parents & Caregivers)**

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## **Development Document: #35000**

# **Northwest Territories Self-Verification Guide**

## **Detecting Possible Misuse of Benefits and Services in Your Name (Parents, Caregivers, and Guardians)**

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*Purpose: This document provides a Northwest Territories-specific, legally safe pathway for parents, caregivers, and guardians to verify whether public benefits or services were billed, paid, or claimed using their own identity or that of a dependent. It includes both Northwest Territories and Government of Canada (federal) official resources.*

## Introduction

In Canada, early learning, child care, and health services are administered by provinces and territories, while certain benefits, identity-protection mechanisms, and access-to-information laws also exist at the federal level. The Northwest Territories does not provide a single public, name-searchable clearinghouse that aggregates all child care payments, subsidies, and health care claims.

The recommended approach is **self-verification**: confirm providers using official registries, review records you are legally entitled to access, and escalate concerns only through official reporting channels if discrepancies are identified.

## **Section 1 – Licensed / Regulated Child Care Verification (Northwest Territories)**

Licensed early learning and child care programs in the Northwest Territories are overseen by the Department of Education, Culture and Employment (ECE). The Territory provides official information on regulated child care services.

### **1.1 Official provider information (public)**

Northwest Territories — Early Learning and Child Care:

<https://www.ece.gov.nt.ca/en/services/early-learning-and-child-care> [1]

### **1.2 Licensing and oversight overview**

GNWT — Regulated Child Care Programs:

<https://www.ece.gov.nt.ca/en/services/early-learning-and-child-care/regulated-child-care> [2]

## **Section 2 – Child Care Subsidy / Voucher Program (Northwest Territories)**

The Northwest Territories provides financial assistance for eligible families through its Child Care Fee Reduction and subsidy-related programs. If you suspect assistance was used in your name or your child's name, review official correspondence and verify details through territorial channels.

### **2.1 Official program information**

GNWT — Child Care Fee Reduction and Supports:

<https://www.ece.gov.nt.ca/en/services/early-learning-and-child-care/child-care-fee-reduction> [3]

### **2.2 What parents/guardians should review**

- Eligibility or approval notices (approved dates, provider name, child identifiers).
- Provider status using official GNWT child care resources (Section 1). [1]
- Dates of care/attendance versus your own records.
- Whether subsidy activity appears to continue after withdrawal or provider change.

## **Section 3 – Health Coverage Claims Verification (NWT Health Care Plan) and Fraud Reporting**

Health coverage in the Northwest Territories is administered through the NWT Health Care Plan. If you suspect misuse of a health care card or services billed under your identity, contact the Department of Health and Social Services using official inquiry and reporting channels.

### **3.1 Health coverage overview**

GNWT — Health Care Plan:

[https://www.hss.gov.nt.ca/en/services/nwt-\[REDACTED\]](https://www.hss.gov.nt.ca/en/services/nwt-[REDACTED]) [4]

### **3.2 Report suspected health services misuse or fraud**

GNWT Health and Social Services — Contact:

<https://www.hss.gov.nt.ca/en/contact-us> [5]

## **Section 4 – Public Records Requests (Northwest Territories ATIPP)**

Public access to records in the Northwest Territories is governed by the **Access to Information and Protection of Privacy Act (ATIPP)**. Records involving minors, benefit cases, and protected health information may be restricted; however, parents and guardians may request records they are legally entitled to receive.

### **4.1 ATIPP overview (official)**

GNWT — Access to Information and Protection of Privacy:

<https://www.justice.gov.nt.ca/en/access-to-information-and-protection-of-privacy/> [6]

### **4.2 How to submit an ATIPP request**

GNWT — How to make an ATIPP request:

<https://www.justice.gov.nt.ca/en/access-to-information-and-protection-of-privacy/how-to-make-a-request/> [7]

## **Section 5 – Federal Verification and Reporting (Government of Canada)**

Some benefits, identity-protection mechanisms, and access-to-information requests are handled federally. Use the official Government of Canada channels below if concerns involve federal programs or identity misuse.

### **5.1 Report suspected tax or benefit cheating (CRA)**

Canada Revenue Agency — Suspected tax or benefit cheating:

<https://www.canada.ca/en/revenue-agency/programs/about-canada-revenue-agency-cra/suspected-tax-cheating-in-canada-overview.html> [8]

### **5.2 Report a scam or identity theft affecting CRA accounts**

CRA — Report a scam or identity theft:

<https://www.canada.ca/en/revenue-agency/corporate/scams-fraud/report-scam.html> [9]

### **5.3 Federal access-to-information / privacy requests (ATIP Online)**

ATIP Online Request (Government of Canada):

<https://atip-aiprp.apps.gc.ca/atip/welcome.do> [10]

### **5.4 Report fraud and cybercrime (Canadian Anti-Fraud Centre)**

Canadian Anti-Fraud Centre — Report fraud:

<https://antifraudcentre-centreantifraude.ca/report-signalez-eng.htm> [11]

## Section 6 – Public “Red Flag” Patterns (For Awareness Only)

- **Date mismatch:** benefits or services on days care was not provided.
- **Provider mismatch:** a provider listed that the family never used.
- **Duration mismatch:** activity continues after termination or withdrawal.
- **Authorization mismatch:** services exceed approved scope.
- **Identity mismatch:** records referencing a dependent you do not recognize.

## Appendix A – Official Resources (Northwest Territories + Federal)

1. NWT Early Learning and Child Care –  
<https://www.ece.gov.nt.ca/en/services/early-learning-and-child-care>
2. NWT Regulated Child Care –  
<https://www.ece.gov.nt.ca/en/services/early-learning-and-child-care/regulated-child-care>
3. NWT Child Care Fee Reduction –  
<https://www.ece.gov.nt.ca/en/services/early-learning-and-child-care/child-care-fee-reduction>
4. NWT Health Care Plan – [https://www.hss.gov.nt.ca/en/services/nwt-\[REDACTED\]](https://www.hss.gov.nt.ca/en/services/nwt-[REDACTED])
5. NWT Health Contact – <https://www.hss.gov.nt.ca/en/contact-us>
6. NWT ATIPP – <https://www.justice.gov.nt.ca/en/access-to-information-and-protection-of-privacy/>
7. NWT ATIPP Requests –  
<https://www.justice.gov.nt.ca/en/access-to-information-and-protection-of-privacy/how-to-make-a-request/>
8. CRA suspected tax/benefit cheating –  
<https://www.canada.ca/en/revenue-agency/programs/about-canada-revenue-agency-cra/suspected-tax-cheating-in-canada-overview.html>
9. CRA scam / identity theft –  
<https://www.canada.ca/en/revenue-agency/corporate/scams-fraud/report-scam.html>
10. Federal ATIP request – <https://atip-aiprp.apps.gc.ca/atip/welcome.do>
11. Canadian Anti-Fraud Centre – <https://antifraudcentre-centreantifraude.ca/report-signalez-eng.htm>

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