



Texas Self-Verification Guide: Detecting Possible Misuse of Benefits and Services in Your Name (Parents & Caregivers)

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Texas Self-Verification Guide

Detecting Possible Misuse of Benefits and Services in Your Name (Parents, Caregivers, and Guardians)

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Purpose: This document provides a Texas-specific, legally safe pathway for parents, caregivers, and guardians to verify whether public benefits or services were billed, paid, or claimed using their own identity or that of a dependent, and outlines official steps to take when discrepancies are identified.

Introduction

Texas does not publish a single public, name-searchable clearinghouse that aggregates all benefit payments, child care subsidies, and health claims. Records are maintained by individual agencies and contractors under state and federal confidentiality rules. The recommended approach is **self-verification**: request and review official records you are legally entitled to access, document discrepancies, and use official dispute and fraud-reporting channels if warranted.

This guide is intended for **parents, caregivers, and guardians**. It does not allege wrongdoing by any person or provider. Use the resources below to verify provider identity, confirm program participation, and report concerns through official channels only.

Section 1 — Licensed / Regulated Child Care Verification (Texas HHS / Child Care Regulation)

Texas child care licensing and regulation is administered through Texas Health and Human Services (HHS) Child Care Regulation (CCR). Use official search tools to confirm whether a facility is regulated, and to review publicly available licensing history where provided.

1.1 Official provider search (public)

Texas HHS — Search Texas Child Care (provider search):

<https://childcare.hhs.texas.gov/> [1]

1.2 Child Care Regulation (CCR) landing page

Texas Child Care Licensing (CCR resources and links):

https://childcare.hhs.texas.gov/Child_Care/ [2]

Section 2 — Child Care Subsidy / Voucher Verification (Texas Workforce Commission)

Texas child care financial assistance is administered through the Texas Workforce Commission (TWC) Child Care Services (CCS) system. If you suspect child care subsidies or assistance were used in your name or your child's name, first verify provider identity via official tools, then request case-specific verification through the official CCS channels.

2.1 Official “Find Child Care” entry point (TWC)

TWC — Find Child Care (availability portal and related resources):

[https://www.twc.texas.gov/services/\[REDACTED\]](https://www.twc.texas.gov/services/[REDACTED]) [3]

2.2 Child Care information for parents (TWC)

TWC — Child Care (For Parents):

<https://www.twc.texas.gov/programs/child-care/for-parents> [4]

2.3 Apply/manage assistance (Texas Child Care Connection for Families / TX3C)

Texas Child Care Connection for Families (TX3C) — Apply / account login:

<https://childcare.twc.texas.gov/find/welcome> [5]

2.4 CCS overview (TWC)

TWC — Child Care & Early Learning program page (includes CCS/TX3C references):

<https://www.twc.texas.gov/programs/child-care> [6]

2.5 What parents/guardians should review

- Any notices or correspondence showing authorization periods, provider name, and child identifiers.
- Provider identity and regulated status using Texas HHS Child Care Search (Section 1.1). **[1]**
- Dates of care/attendance versus your own records (calendar, emails, sign-in/out logs you possess).
- Whether assistance appears to continue after withdrawal, provider change, or in periods you did not request care.

Section 3 — Medicaid / Health Claims Verification (Texas Medicaid) and Fraud Reporting

Health services billed under Texas Medicaid generate claims records. If you suspect services were billed in your name or your child's name, request and review claims history and related notices through your plan/administrator where applicable, then report suspected fraud through official channels.

3.1 Report fraud, waste, or abuse (Texas HHS Office of Inspector General)

Texas HHS OIG — Report Fraud, Waste, or Abuse (hotline and online reporting):

<https://www.tmhpa.com/report-fraud> [7]

3.2 Texas HHS OIG reporting page (Texas.gov)

Texas HHS OIG — Report Fraud, Waste or Abuse Online:

[https://oig.hhs.texas.gov/about-us/news/\[REDACTED\]-or-abuse-online](https://oig.hhs.texas.gov/about-us/news/[REDACTED]-or-abuse-online) [8]

3.3 Medicaid Fraud Control Unit (Texas Attorney General)

Texas Office of the Attorney General — Medicaid Fraud Control Unit (MFCU):

<https://www.texasattorneygeneral.gov/divisions/law-enforcement/medicaid-fraud-control-unit> [9]

3.4 If you find a questionable claim (safe escalation steps)

- Write down the date of service, provider name, and location shown on the claim/notice.
- Request clarification or documentation from the relevant plan/administrator using official contact methods.
- If concerns remain, report via Texas HHS OIG and/or the Texas AG MFCU using the official channels above. [7] [9]

Section 4 — Public Records Requests (Texas Public Information Act)

Texas public records access is governed by the Texas Public Information Act (PIA). Many records involving minors, benefit cases, or health information are protected by confidentiality laws; however, parents/guardians can request records they are legally entitled to receive, and can request written explanations for denials or redactions.

4.1 How to request public information (Texas Attorney General guidance)

Texas Attorney General — How to Request Public Information:

<https://www.texasattorneygeneral.gov/open-government/members-public/how-request-public-information> [10]

4.2 Public Information Request Form (OAG guidance for governmental bodies)

Texas Attorney General — Public Information Request Form:

<https://www.texasattorneygeneral.gov/open-government/governmental-bodies/responding-pia-request/public-information-request-form> [11]

4.3 Public Information Act Handbook (official PDF)

Texas Attorney General — Public Information Act Handbook (PDF):

https://www.texasattorneygeneral.gov/sites/default/files/files/divisions/open-government/publicinfo_hb.pdf [12]

4.4 Agency-specific open records policy example (Texas Secretary of State)

Texas Secretary of State — Open Records Policy:

<https://www.sos.state.tx.us/records.shtml> [13]

Section 5 — Reporting Suspected Benefit Fraud (Official Channels Only)

If you suspect misuse of benefits or services, preserve documentation first (letters, notices, provider names, dates, and any case identifiers you lawfully possess). Then report through official channels. Avoid posting allegations publicly. If you are unsure which program is involved, start with the official program pages and ask for written confirmation of what is on file for your household.

5.1 Texas HHS Office of Inspector General (Medicaid and HHS programs)

Report Fraud, Waste, or Abuse (Texas HHS OIG):

<https://www.tmhp.com/report-fraud> [7]

5.2 Texas Attorney General Medicaid Fraud Control Unit (provider-focused Medicaid fraud)

Texas AG — Medicaid Fraud Control Unit:

<https://www.texasattorneygeneral.gov/divisions/law-enforcement/medicaid-fraud-control-unit> [9]

5.3 Child care verification and assistance channels (TWC / TX3C)

Use official resources to confirm provider identity and to access your family's CCS/TX3C account:

- TWC Find Child Care — [https://www.twc.texas.gov/services/\[REDACTED\]](https://www.twc.texas.gov/services/[REDACTED]) [3]
- TWC Child Care for Parents — <https://www.twc.texas.gov/programs/child-care/for-parents> [4]
- TX3C — <https://childcare.twc.texas.gov/find/welcome> [5]
- Texas HHS Child Care Search — <https://childcare.hhs.texas.gov/> [1]

Section 6 — Public “Red Flag” Patterns (For Awareness Only)

The following markers do not prove misconduct, but they can indicate when additional verification is warranted:

- **Date mismatch:** payments/claims on days the child was not in care or not receiving the service.
- **Provider mismatch:** provider listed that the family never used.
- **Duration mismatch:** billing continues after termination/withdrawal.
- **Authorization mismatch:** billed hours exceed authorized hours (or care shown without authorization).
- **Identity mismatch:** records referencing a child/dependent you do not recognize.

Appendix A — Official Texas Resources

1. Texas HHS — Search Texas Child Care — <https://childcare.hhs.texas.gov/> [1]
2. Texas HHS — Child Care Licensing (CCR) — https://childcare.hhs.texas.gov/Child_Care/ [2]
3. TWC — Find Child Care — [https://www.twc.texas.gov/services/\[REDACTED\]](https://www.twc.texas.gov/services/[REDACTED]) [3]
4. TWC — Child Care for Parents — <https://www.twc.texas.gov/programs/child-care/for-parents> [4]
5. Texas Child Care Connection (TX3C) — <https://childcare.twc.texas.gov/find/welcome> [5]
6. TWC — Child Care Program Overview — <https://www.twc.texas.gov/programs/child-care> [6]
7. TMHP / Texas HHS OIG — Report Fraud — <https://www.tmhp.com/report-fraud> [7]
8. Texas HHS OIG — Report Fraud, Waste or Abuse Online — [https://oig.hhs.texas.gov/about-us/news/\[REDACTED\]-or-abuse-online](https://oig.hhs.texas.gov/about-us/news/[REDACTED]-or-abuse-online) [8]
9. Texas AG — Medicaid Fraud Control Unit — <https://www.texasattorneygeneral.gov/divisions/law-enforcement/medicaid-fraud-control-unit> [9]
10. Texas AG — How to Request Public Information — <https://www.texasattorneygeneral.gov/open-government/members-public/how-request-public-information> [10]
11. Texas AG — Public Information Request Form — <https://www.texasattorneygeneral.gov/open-government/governmental-bodies/responding-pia-request/public-information-request-form> [11]
12. Texas AG — Public Information Act Handbook (PDF) — https://www.texasattorneygeneral.gov/sites/default/files/files/divisions/open-government/publicinfo_hb.pdf [12]
13. Texas Secretary of State — Open Records Policy — <https://www.sos.state.tx.us/records.shtml> [13]

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