



# **West Virginia Self-Verification Guide: Detecting Possible Misuse of Benefits and Services in Your Name (Parents & Caregivers)**

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# **West Virginia Self-Verification Guide**

## **Detecting Possible Misuse of Benefits and Services in Your Name (Parents, Caregivers, and Guardians)**

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*Purpose: This document provides a West Virginia-specific, legally safe pathway for parents, caregivers, and guardians to verify whether public benefits or services were billed, paid, or claimed using their own identity or that of a dependent, and outlines official steps to take when discrepancies are identified.*

## Introduction

West Virginia does not maintain a single public, name-searchable database that consolidates all benefit payments, child care subsidies, and health care claims. Records are held by individual agencies under state and federal confidentiality laws. The appropriate approach is **self-verification**: review official records you are legally entitled to access, confirm provider and program details, and escalate concerns through official dispute or fraud-reporting channels if warranted.

## **Section 1 – Licensed / Regulated Child Care Verification (West Virginia DHHR)**

Child care licensing and oversight in West Virginia are administered by the West Virginia Department of Health and Human Resources (DHHR). Public search tools allow verification of licensed and registered child care providers.

### **1.1 Official provider search (public)**

WV DHHR – Child Care Provider Search:

<https://www.wvdhhr.org/apps/ChildCareSearch/> [1]

### **1.2 Child care licensing overview**

WV DHHR – Child Care Licensing:

<https://dhhr.wv.gov/bcf/Childcare/Pages/default.aspx> [2]

## Section 2 – Child Care Subsidy / Voucher Program (West Virginia DHHR)

West Virginia provides child care assistance through DHHR-administered subsidy programs that help eligible families pay for care while working or attending approved activities. Payments are made to approved providers on behalf of families.

### 2.1 Official program information

WV DHHR – Child Care Subsidy Program:

<https://dhhr.wv.gov/bcf/Childcare/Pages/Child-Care-Subsidy.aspx> [3]

### 2.2 Apply / manage benefits

WV PATH (Public Assistance Tool for Health and Human Services):

<https://wvpath.wv.gov/> [4]

### 2.3 What parents/guardians should review

- Eligibility and authorization notices (approved dates, provider name, child identifiers).
- Provider identity and license status using the official provider search (Section 1.1). [1]
- Dates of care/attendance compared to your own records.

## **Section 3 – Medicaid / Health Claims Verification (West Virginia Medicaid) and Fraud Reporting**

Health services billed under West Virginia Medicaid generate claims records. If you suspect services were billed in your name or your child’s name, request and review claims history through official channels, then report suspected fraud using designated reporting mechanisms.

### **3.1 Medicaid fraud reporting (WV DHHR)**

WV DHHR – Medicaid Fraud, Waste, and Abuse Reporting:

<https://dhhr.wv.gov/ins/Pages/Fraud.aspx> [5]

### **3.2 West Virginia Attorney General – Medicaid Fraud Control Unit**

WV Attorney General – Medicaid Fraud Control Unit:

<https://ago.wv.gov/consumerprotection/Pages/Medicaid-Fraud-Control-Unit.aspx> [6]

## **Section 4 – Public Records Requests (West Virginia Freedom of Information Act)**

Public access to records in West Virginia is governed by the West Virginia Freedom of Information Act (W. Va. Code § 29B). Records involving minors, benefit cases, or protected health information may be exempt; however, parents and guardians may request records they are legally entitled to receive.

### **4.1 Attorney General guidance**

WV Attorney General – Freedom of Information Act:

<https://ago.wv.gov/publicresources/Pages/Freedom-of-Information-Act.aspx> [7]

### **4.2 Statutory reference**

West Virginia Code – FOIA (Chapter 29B):

<https://code.wvlegislature.gov/29B/> [8]



## **Section 5 – Reporting Suspected Benefit Fraud (West Virginia)**

If you suspect misuse of benefits or services, preserve documentation first (letters, notices, provider names, dates), then report concerns through official channels only.

### **5.1 DHHR fraud reporting**

WV DHHR – Report Fraud, Waste, or Abuse:

<https://dhhr.wv.gov/ins/Pages/Fraud.aspx> [5]

### **5.2 West Virginia Attorney General – MFCU**

Medicaid Fraud Control Unit:

<https://ago.wv.gov/consumerprotection/Pages/Medicaid-Fraud-Control-Unit.aspx> [6]

## Section 6 – Public “Red Flag” Patterns (For Awareness Only)

The following indicators do not prove misconduct, but may justify additional verification:

- **Date mismatch:** claims or payments on days services were not received.
- **Provider mismatch:** provider listed that the family never used.
- **Duration mismatch:** billing continues after withdrawal or program termination.
- **Authorization mismatch:** services exceed authorized scope.
- **Identity mismatch:** records referencing an unfamiliar dependent.

## Appendix A – Official West Virginia Resources

1. WV DHHR Child Care Provider Search — <https://www.wvdhhr.org/apps/ChildCareSearch/> [1]
2. WV DHHR Child Care Licensing — <https://dhhr.wv.gov/bcf/Childcare/Pages/default.aspx> [2]
3. WV DHHR Child Care Subsidy Program — <https://dhhr.wv.gov/bcf/Childcare/Pages/Child-Care-Subsidy.aspx> [3]
4. WV PATH — <https://wvpath.wv.gov/> [4]
5. WV DHHR Medicaid Fraud Reporting — <https://dhhr.wv.gov/ins/Pages/Fraud.aspx> [5]
6. WV Attorney General Medicaid Fraud Control Unit — <https://ago.wv.gov/consumerprotection/Pages/Medicaid-Fraud-Control-Unit.aspx> [6]
7. WV Attorney General FOIA Guidance — <https://ago.wv.gov/publicresources/Pages/Freedom-of-Information-Act.aspx> [7]
8. West Virginia FOIA Statute — <https://code.wvlegislature.gov/29B/> [8]

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