



Alabama Self-Verification Guide: Detecting Possible Misuse of Benefits and Services in Your Name (Parents & Caregivers)

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Alabama Self-Verification Guide

Detecting Possible Misuse of Benefits and Services in Your Name (Parents, Caregivers, and Guardians)

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Purpose: This document provides an Alabama-specific, legally safe pathway for parents, caregivers, and guardians to verify whether public benefits or services were billed, paid, or claimed using their own identity or that of a dependent, and outlines official steps to take when discrepancies are identified.

Introduction

Alabama does not maintain a single public, name-searchable system that aggregates all benefit payments, child care subsidies, and health care claims. Records are maintained by individual agencies under state and federal confidentiality laws. The recommended approach is **self-verification**: review official records you are legally entitled to access, confirm provider and program details, and escalate concerns through official dispute or fraud-reporting channels if warranted.

Section 1 — Licensed / Regulated Child Care Verification (Alabama DHR)

Child care licensing and oversight in Alabama are administered by the Alabama Department of Human Resources (DHR). Public search tools allow verification of licensed and regulated child care providers.

1.1 Official provider search (public)

Alabama DHR — Child Care Facility Search:

<https://dhr.alabama.gov/child-care-facility-search/> [1]

1.2 Child care licensing overview

Alabama DHR — Child Care Services:

<https://dhr.alabama.gov/services/child-care-services/> [2]

Section 2 — Child Care Subsidy / Voucher Program (Alabama Child Care Subsidy Program)

Alabama provides child care assistance through the Child Care Subsidy Program administered by DHR. Payments are issued to approved providers on behalf of eligible families.

2.1 Official program information

Alabama DHR — Child Care Subsidy Program:

<https://dhr.alabama.gov/services/child-care-services/child-care-subsidy/> [3]

2.2 Apply / manage benefits

MyDHR — Online Benefits Portal:

<https://mydhr.alabama.gov/> [4]

2.3 What parents/guardians should review

- Eligibility and authorization notices (approved dates, provider name, child identifiers).
- Provider identity and license status using the official provider search (Section 1.1). [1]
- Dates of care/attendance compared to your own records.

Section 3 — Medicaid / Health Claims Verification (Alabama Medicaid) and Fraud Reporting

Health services billed under Alabama Medicaid generate claims records. If you suspect services were billed in your name or your child's name, request and review claims history through official channels, then report suspected fraud using designated reporting mechanisms.

3.1 Alabama Medicaid fraud reporting

Alabama Medicaid Agency — Report Fraud, Waste, or Abuse:

https://medicaid.alabama.gov/content/5.0_Resources/5.1_Fraud.aspx [5]

3.2 Alabama Attorney General — Medicaid Fraud Control Unit

Alabama Attorney General — Medicaid Fraud Control Unit:

<https://www.alabamaag.gov/medicaid-fraud-control-unit/> [6]

Section 4 — Public Records Requests (Alabama Open Records Act)

Public access to records in Alabama is governed by the Alabama Open Records Act. Records involving minors, benefit cases, or protected health information may be exempt; however, parents and guardians may request records they are legally entitled to receive.

4.1 Attorney General guidance

Alabama Attorney General — Open Records Guidance:

<https://www.alabamaag.gov/open-government/> [7]

4.2 Statutory reference

Alabama Code § 36-12-40 (Open Records):

<https://law.justia.com/codes/alabama/2024/title-36/chapter-12/section-36-12-40/> [8]

Section 5 — Reporting Suspected Benefit Fraud (Alabama)

If you suspect misuse of benefits or services, preserve documentation first (letters, notices, provider names, dates), then report concerns through official channels only.

5.1 Alabama DHR and Medicaid fraud reporting

Alabama Medicaid Fraud Reporting:

https://medicaid.alabama.gov/content/5.0_Resources/5.1_Fraud.aspx [5]

5.2 Alabama Attorney General — MFCU

Medicaid Fraud Control Unit:

<https://www.alabamaag.gov/medicaid-fraud-control-unit/> [6]

Section 6 — Public “Red Flag” Patterns (For Awareness Only)

The following indicators do not prove misconduct, but may justify additional verification:

- **Date mismatch:** claims or payments on days services were not received.
- **Provider mismatch:** provider listed that the family never used.
- **Duration mismatch:** billing continues after withdrawal or program termination.
- **Authorization mismatch:** services exceed authorized scope.
- **Identity mismatch:** records referencing an unfamiliar dependent.

Appendix A — Official Alabama Resources

1. Alabama DHR Child Care Facility Search — <https://dhr.alabama.gov/child-care-facility-search/> [1]
2. Alabama DHR Child Care Services — <https://dhr.alabama.gov/services/child-care-services/> [2]
3. Alabama Child Care Subsidy Program — <https://dhr.alabama.gov/services/child-care-services/child-care-subsidy/> [3]
4. MyDHR Benefits Portal — <https://mydhr.alabama.gov/> [4]
5. Alabama Medicaid Fraud Reporting — https://medicaid.alabama.gov/content/5.0_Resources/5.1_Fraud.aspx [5]
6. Alabama AG Medicaid Fraud Control Unit — <https://www.alabamaag.gov/medicaid-fraud-control-unit/> [6]
7. Alabama AG Open Records Guidance — <https://www.alabamaag.gov/open-government/> [7]
8. Alabama Open Records Act (Code §36-12-40) — <https://law.justia.com/codes/alabama/2024/title-36/chapter-12/section-36-12-40/> [8]

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