Arkansas Self-Verification Guide: Detecting Possible Misuse of Benefits and Services in Your Name (Parents & Caregivers)

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Arkansas Self-Verification Guide

Detecting Possible Misuse of Benefits and Services in Your Name (Parents, Caregivers, and Guardians)

Prepared by: Tocsin Data

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Purpose: This document provides an Arkansas-specific, legally safe pathway for parents, caregivers, and guardians to verify whether public benefits or services were billed, paid, or claimed using their own identity or that of a dependent, and outlines official steps to take when discrepancies are identified.

Introduction

Arkansas does not provide a single public, name-searchable system that aggregates all benefit payments, child care subsidies, and health care claims. Records are maintained by individual agencies under state and federal confidentiality laws. The recommended approach is **self-verification**: obtain and review official records you are legally entitled to access, confirm provider and program details, and escalate concerns through official dispute or fraud-reporting channels when warranted.

Section 1 — Licensed / Regulated Child Care Verification (Arkansas DHS)

Child care licensing and oversight in Arkansas are administered by the Arkansas Department of Human Services (DHS), Division of Child Care and Early Childhood Education (DCCECE).

1.1 Official provider search (public)

Arkansas DHS — Child Care Facility Search:
https://dhs.arkansas.gov/dccece/child-care-facility-search/ **[1]**

1.2 Child care licensing overview

Arkansas DHS — Division of Child Care & Early Childhood Education:
https://dhs.arkansas.gov/dccece/ **[2]**

Section 2 — Child Care Subsidy / Voucher Program (Arkansas DHS)

Arkansas provides child care assistance through DHS-administered programs that support eligible families while parents work or attend approved activities. Payments are made to approved providers on behalf of families.

2.1 Official program information

Arkansas DHS — Child Care Assistance Program:
https://dhs.arkansas.gov/dccece/child-care-assistance/ **[3]**

2.2 Apply / manage benefits

Arkansas Access (ARBenefits) — Apply/manage benefits online:
https://access.arkansas.gov/ **[4]**

2.3 What parents/guardians should review

- Eligibility/authorization notices (approved dates, provider name, child identifiers).
- Provider identity and license status using the official provider search (Section 1.1). **[1]**
- Dates of care/attendance versus your own records.

Section 3 — Medicaid / Health Claims Verification (Arkansas Medicaid) and Fraud Reporting

Health services billed under Arkansas Medicaid generate claims records. If you suspect services were billed in your name or your child's name, request and review claims history through official channels, then report suspected fraud using designated reporting mechanisms.

3.1 Arkansas Medicaid fraud reporting

Arkansas DHS — Office of Inspector General (Medicaid Fraud, Waste, and Abuse):
https://humanservices.arkansas.gov/divisions-shared-services/office-of-inspector-general/ **[5]**

3.2 Arkansas Attorney General — Medicaid Fraud Control Unit

Arkansas Attorney General — Medicaid Fraud Control Unit:
https://arkansasag.gov/divisions/medicaid-fraud-control-unit/ **[6]**

Section 4 — Public Records Requests (Arkansas Freedom of Information Act)

Public access to records in Arkansas is governed by the Arkansas Freedom of Information Act (A.C.A. § 25-19). Records involving minors, benefit cases, or protected health information may be exempt; however, parents and guardians may request records they are legally entitled to receive.

4.1 Attorney General guidance

Arkansas Attorney General — Freedom of Information Act Handbook:
https://arkansasag.gov/resources/freedom-of-information-act/ **[7]**

4.2 Statutory reference

Arkansas Code — FOIA (Title 25, Chapter 19):
https://law.justia.com/codes/arkansas/2024/title-25/chapter-19/ **[8]**

Section 5 — Reporting Suspected Benefit Fraud (Arkansas)

If you suspect misuse of benefits or services, preserve documentation first (letters, notices, provider names, dates), then report concerns through official channels only.

5.1 DHS and Medicaid fraud reporting

Arkansas DHS Office of Inspector General:
https://humanservices.arkansas.gov/divisions-shared-services/office-of-inspector-general/ **[5]**

5.2 Arkansas Attorney General — MFCU

Medicaid Fraud Control Unit:
https://arkansasag.gov/divisions/medicaid-fraud-control-unit/ **[6]**

Section 6 — Public “Red Flag” Patterns (For Awareness Only)

The following indicators do not prove misconduct, but may justify additional verification:

- **Date mismatch:** claims or payments on days services were not received.
- **Provider mismatch:** provider listed that the family never used.
- **Duration mismatch:** billing continues after withdrawal or program termination.
- **Authorization mismatch:** services exceed authorized scope.
- **Identity mismatch:** records referencing an unfamiliar dependent.

Appendix A — Official Arkansas Resources

1. AR DHS Child Care Facility Search — https://dhs.arkansas.gov/dccece/child-care-facility-search/ **[1]**
2. AR DHS Division of Child Care & Early Childhood Education — https://dhs.arkansas.gov/dccece/ **[2]**
3. AR DHS Child Care Assistance — https://dhs.arkansas.gov/dccece/child-care-assistance/ **[3]**
4. Access Arkansas (benefits portal) — https://access.arkansas.gov/ **[4]**
5. AR DHS Office of Inspector General — https://humanservices.arkansas.gov/divisions-shared-services/office-of-inspector-general/ **[5]**
6. AR Attorney General MFCU — https://arkansasag.gov/divisions/medicaid-fraud-control-unit/ **[6]**
7. AR AG FOIA Handbook — https://arkansasag.gov/resources/freedom-of-information-act/ **[7]**
8. Arkansas FOIA Statute — https://law.justia.com/codes/arkansas/2024/title-25/chapter-19/ **[8]**

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