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# **Connecticut Self-Verification Guide: Detecting Possible Misuse of Benefits and Services in Your Name (Parents & Caregivers)**

Last Updated: 2026-01-01

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## **Development Document: #34982**

# **Connecticut Self-Verification Guide**

## **Detecting Possible Misuse of Benefits and Services in Your Name (Parents, Caregivers, and Guardians)**

**Prepared by:** Tocsin Data

**Date:** January 2, 2026

*Purpose: This document provides a Connecticut-specific, legally safe pathway for parents, caregivers, and guardians to verify whether public benefits or services were billed, paid, or claimed using their own identity or that of a dependent, and outlines official steps to take when discrepancies are identified.*

## Introduction

Connecticut does not provide a single public, name-searchable clearinghouse that aggregates all benefit payments, child care subsidies, and health claims. Records are maintained by individual agencies and contractors under state and federal confidentiality rules. The recommended approach is **self-verification**: review official records you are legally entitled to access, confirm provider and program details using official tools, then escalate concerns through official dispute or fraud-reporting channels if warranted.

## **Section 1 – Licensed / Regulated Child Care Verification (Connecticut OEC)**

Child care licensing and oversight in Connecticut are administered by the Connecticut Office of Early Childhood (OEC). OEC directs families to the official 2-1-1 Child Care search tool to look up child care programs and verify key program information.

### **1.1 Official provider/program lookup (public)**

Connecticut OEC — Look Up Providers and Programs (links to the official 2-1-1 Child Care search):

<https://www.ctoec.org/licensing/look-up-providers-and-programs/> [1]

### **1.2 Official 2-1-1 Child Care search tool (public)**

2-1-1 Child Care — Provider Search:

<https://www.211childcare.org/> [2]

### **1.3 OEC family guidance (official)**

Connecticut OEC — Find Child Care and Camps:

<https://www.ctoec.org/child-care-and-camps/> [3]

## **Section 2 – Child Care Subsidy / Voucher Program (Care 4 Kids)**

Connecticut's child care subsidy program is Care 4 Kids (sponsored by the Connecticut Office of Early Childhood). If you suspect a subsidy was used in your name or your child's name, review any official notices you received and use the official program portals below to verify application or redetermination status and request clarification through Care 4 Kids administrators.

### **2.1 Official program information (State of Connecticut)**

Connecticut OEC — Care 4 Kids (official program page and online services):

<https://portal.ct.gov/oec/care4kids> [4]

### **2.2 Apply / manage benefits (official Care 4 Kids site)**

Care 4 Kids — Main site:

<https://www.ctcare4kids.com/> [5]

Care 4 Kids — How to Apply:

<https://www.ctcare4kids.com/care-4-kids-program/how-to-apply-no-screen/> [6]

### **2.3 What parents/guardians should review**

- Eligibility/authorization notices (approved dates, provider name, and child identifiers).
- Provider identity and program details using the official lookup tools (Section 1.1-1.2). [1] [2]
- Dates of care/attendance versus your own records (calendar, messages, receipts, or other documentation you possess).
- Whether subsidy activity appears to continue after withdrawal, provider change, or non-attendance.

## **Section 3 – Medicaid / Health Claims Verification (HUSKY Health) and Fraud Reporting**

Connecticut Medicaid services are associated with HUSKY Health (including managed care arrangements). Health services billed under Medicaid generate claims records. If you suspect services were billed in your name or your child's name, request and review claims/EOB-style history through your plan or member channels, then report suspected fraud through official channels.

### **3.1 HUSKY Health – member fraud reporting hotline (official)**

HUSKY Health Members — Health Care Fraud (fraud reporting hotline information):

<https://www.huskyhealthct.org/members/fraud.html> [7]

### **3.2 Connecticut Medicaid Fraud Control Unit (official)**

Connecticut Division of Criminal Justice — Medicaid Fraud Control Unit:

<https://portal.ct.gov/dcj/knowledge-base/articles/specialized-units/medicaid-fraud-control-unit> [8]

### **3.3 Connecticut Attorney General — Stop Healthcare Fraud and Abuse (official)**

Connecticut Office of the Attorney General — Stop Healthcare Fraud and Abuse:

[https://portal.ct.gov/AG/\[REDACTED\]/Stop-Healthcare-Fraud-and-Abuse](https://portal.ct.gov/AG/[REDACTED]/Stop-Healthcare-Fraud-and-Abuse) [9]

## **Section 4 – Public Records Requests (Connecticut FOI Act – Chapter 14)**

Connecticut public records access is governed by the Connecticut Freedom of Information Act (Chapter 14 of the Connecticut General Statutes). Records involving minors, individual benefit cases, and protected health information may be exempt or restricted; however, parents/guardians can request records they are legally entitled to receive and request written explanations for denials/redactions.

### **4.1 FOI Act reference (FOI Commission)**

Connecticut Freedom of Information Commission — The FOI Act (Chapter 14):

<https://portal.ct.gov/foi/quick-links/the-foi-act> [10]

### **4.2 How to request records (FOI Commission guidance)**

FOI Commission — How do I obtain records? (request basics):

[https://portal.ct.gov/foi/common-elements/template-v4/how-do-i\\_b](https://portal.ct.gov/foi/common-elements/template-v4/how-do-i_b) [11]

## **Section 5 – Reporting Suspected Benefit Fraud (Connecticut DSS)**

If you suspect misuse of benefits or services, preserve documentation first (letters, notices, provider names, dates, and any case identifiers you lawfully possess), then report through official channels only. Avoid public accusations. If you are uncertain which program is involved, request written confirmation of what is on file for your household through the responsible agency.

### **5.1 Connecticut DSS – Report Client Fraud or Abuse (official)**

Connecticut Department of Social Services — Report Client Fraud or Abuse:

[https://portal.ct.gov/dss/quality-assurance/\[REDACTED\]-or-abuse](https://portal.ct.gov/dss/quality-assurance/[REDACTED]-or-abuse) [12]

### **5.2 DSS – Client Fraud Reporting Form (official)**

DSS — Client Fraud Reporting Form:

<https://portaldir.ct.gov/dss/ClientFraud/CFraud.asp> [13]

## Section 6 – Public “Red Flag” Patterns (For Awareness Only)

The following markers do not prove misconduct, but they can indicate when additional verification is warranted:

- **Date mismatch:** payments/claims on days the child was not in care or not receiving the service.
- **Provider mismatch:** provider listed that the family never used.
- **Duration mismatch:** billing continues after termination/withdrawal.
- **Authorization mismatch:** billed hours exceed authorized scope.
- **Identity mismatch:** records referencing a child/dependent you do not recognize.

## Appendix A – Official Connecticut Resources

1. OEC Look Up Providers and Programs —  
<https://www.ctoec.org/licensing/look-up-providers-and-programs/> [1]
2. 2-1-1 Child Care Search — <https://www.211childcare.org/> [2]
3. OEC Find Child Care and Camps — <https://www.ctoec.org/child-care-and-camps/> [3]
4. CT OEC Care 4 Kids (State of CT) — <https://portal.ct.gov/oec/care4kids> [4]
5. Care 4 Kids — Main site — <https://www.ctcare4kids.com/> [5]
6. Care 4 Kids — How to Apply —  
<https://www.ctcare4kids.com/care-4-kids-program/how-to-apply-no-screen/> [6]
7. HUSKY Health — Fraud reporting — <https://www.huskyhealthct.org/members/fraud.html> [7]
8. CT DCJ Medicaid Fraud Control Unit —  
<https://portal.ct.gov/dcj/knowledge-base/articles/specialized-units/medicaid-fraud-control-unit> [8]
9. CT Attorney General — Stop Healthcare Fraud and Abuse —  
[https://portal.ct.gov/AG/\[REDACTED\]/Stop-Healthcare-Fraud-and-Abuse](https://portal.ct.gov/AG/[REDACTED]/Stop-Healthcare-Fraud-and-Abuse) [9]
10. CT FOI Commission — The FOI Act — <https://portal.ct.gov/foi/quick-links/the-foi-act> [10]
11. CT FOI Commission — How to obtain records —  
[https://portal.ct.gov/foi/common-elements/template-v4/how-do-i\\_b](https://portal.ct.gov/foi/common-elements/template-v4/how-do-i_b) [11]
12. CT DSS — Report Client Fraud or Abuse —  
[https://portal.ct.gov/dss/quality-assurance/\[REDACTED\]-or-abuse](https://portal.ct.gov/dss/quality-assurance/[REDACTED]-or-abuse) [12]
13. CT DSS — Client Fraud Reporting Form — <https://portaldir.ct.gov/dss/ClientFraud/CFraud.asp> [13]

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Created: 2026-01-01

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