



Delaware Self-Verification Guide: Detecting Possible Misuse of Benefits and Services in Your Name (Parents & Caregivers)

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Delaware Self-Verification Guide

Detecting Possible Misuse of Benefits and Services in Your Name (Parents, Caregivers, and Guardians)

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Purpose: This document provides a Delaware-specific, legally safe pathway for parents, caregivers, and guardians to verify whether public benefits or services were billed, paid, or claimed using their own identity or that of a dependent, and outlines official steps to take when discrepancies are identified.

Introduction

Delaware does not provide a single public, name-searchable system that aggregates all benefit payments, child care subsidies, and health care claims. Records are maintained by individual agencies under state and federal confidentiality rules. The recommended approach is **self-verification**: obtain and review official records you are legally entitled to access, confirm provider and program details using official tools, and escalate concerns through official dispute or fraud-reporting channels if warranted.

Section 1 – Licensed / Regulated Child Care Verification (Delaware DHSS)

Child care licensing and oversight in Delaware are administered by the Delaware Department of Health and Social Services (DHSS), Office of Child Care Licensing (OCCL). Parents and guardians can verify licensed providers using official state search tools.

1.1 Official provider search (public)

Delaware DHSS — Child Care Search:

<https://www.dhss.delaware.gov/dhss/dsamh/childcare.html> [1]

1.2 Office of Child Care Licensing overview

DHSS — Office of Child Care Licensing:

<https://www.dhss.delaware.gov/dhss/dssc/childcare.html> [2]

Section 2 – Child Care Subsidy / Voucher Program (Delaware Purchase of Care)

Delaware's child care subsidy program is Purchase of Care (POC), administered by DHSS. If you suspect a subsidy was used in your name or your child's name, review any official notices you received and request verification through official DHSS application and case management channels.

2.1 Official program information

Delaware DHSS — Purchase of Care (POC) Program:

<https://www.dhss.delaware.gov/dhss/dssc/poc.html> [3]

2.2 Apply / manage benefits

Delaware ASSIST — Apply for and manage benefits online:

<https://assist.dhss.delaware.gov/> [4]

2.3 What parents/guardians should review

- Eligibility/authorization notices (approved dates, provider name, child identifiers).
- Provider license status using official DHSS search tools (Section 1.1). [1]
- Dates of care/attendance versus your own records.
- Whether subsidy activity appears to continue after withdrawal or provider change.

Section 3 – Medicaid / Health Claims Verification (Delaware Medicaid) and Fraud Reporting

Health services billed under Delaware Medicaid generate claims records. If you suspect services were billed in your name or your child's name, request and review claims history through official plan or member channels, then report suspected fraud through designated official pathways.

3.1 Delaware Medicaid fraud reporting

Delaware DHSS — Medicaid Fraud:

<https://www.dhss.delaware.gov/dhss/dssc/medicaidfraud.html> [5]

3.2 Delaware Attorney General — Medicaid Fraud Control Unit

Delaware DOJ — Medicaid Fraud Control Unit:

<https://attorneygeneral.delaware.gov/medicaid-fraud-control-unit/> [6]

Section 4 – Public Records Requests (Delaware FOIA)

Public access to records in Delaware is governed by the Delaware Freedom of Information Act (29 Del. C. § 100). Records involving minors, benefit cases, or protected health information may be exempt; however, parents and guardians may request records they are legally entitled to receive.

4.1 Attorney General FOIA guidance

Delaware Department of Justice — FOIA Information:

<https://attorneygeneral.delaware.gov/delaware-foia/> [7]

4.2 Statutory reference

Delaware Code — Title 29, Chapter 100:

<https://delcode.delaware.gov/title29/c0100/> [8]

Section 5 – Reporting Suspected Benefit Fraud (Delaware)

If you suspect misuse of benefits or services, preserve documentation first (letters, notices, provider names, dates), then report through official channels only.

5.1 DHSS benefit and Medicaid fraud reporting

Delaware DHSS — Medicaid Fraud and Benefit Integrity:

<https://www.dhss.delaware.gov/dhss/dssc/medicaidfraud.html> [5]

5.2 Delaware DOJ — Medicaid Fraud Control Unit

Delaware DOJ — MFCU:

<https://attorneygeneral.delaware.gov/medicaid-fraud-control-unit/> [6]

Section 6 – Public “Red Flag” Patterns (For Awareness Only)

The following indicators do not prove misconduct, but may justify additional verification:

- **Date mismatch:** claims or payments on days services were not received.
- **Provider mismatch:** provider listed that the family never used.
- **Duration mismatch:** billing continues after termination or withdrawal.
- **Authorization mismatch:** services exceed authorized scope.
- **Identity mismatch:** records referencing an unfamiliar dependent.

Appendix A – Official Delaware Resources

1. DE DHSS Child Care Search – <https://www.dhss.delaware.gov/dhss/dsamh/childcare.html> [1]
2. DE DHSS Office of Child Care Licensing – <https://www.dhss.delaware.gov/dhss/dssc/childcare.html> [2]
3. DE Purchase of Care Program – <https://www.dhss.delaware.gov/dhss/dssc/poc.html> [3]
4. Delaware ASSIST – <https://assist.dhss.delaware.gov/> [4]
5. DE Medicaid Fraud – <https://www.dhss.delaware.gov/dhss/dssc/medicaidfraud.html> [5]
6. DE DOJ Medicaid Fraud Control Unit –
<https://attorneygeneral.delaware.gov/medicaid-fraud-control-unit/> [6]
7. DE DOJ FOIA – <https://attorneygeneral.delaware.gov/delaware-foia/> [7]
8. Delaware FOIA Statute – <https://delcode.delaware.gov/title29/c0100/> [8]

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