



Alberta Self-Verification Guide: Detecting Possible Misuse of Benefits and Services in Your Name (Parents & Caregivers)

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Alberta Self-Verification Guide

Detecting Possible Misuse of Benefits and Services in Your Name (Parents, Caregivers, and Guardians)

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Purpose: This document provides an Alberta-specific, legally safe pathway for parents, caregivers, and guardians to verify whether public benefits or services were billed, paid, or claimed using their own identity or that of a dependent, and outlines official steps to take when discrepancies are identified. This guide includes both Alberta and Government of Canada (federal) official resources.

Introduction

In Canada, many child and family services are administered by provinces and territories, while some benefits and identity-protection pathways are federal. Alberta does not provide a single public, name-searchable clearinghouse that aggregates all child care payments, subsidies, and health claim activity.

The recommended approach is **self-verification**: (1) confirm providers and programs using official registries and portals, (2) request and review records you are legally entitled to access, and (3) report concerns only through official channels if discrepancies warrant escalation.

Section 1 – Licensed / Regulated Child Care Verification (Alberta)

Alberta provides an official public Child Care Lookup tool for licensed child care programs and family day home agencies, including program details and recent compliance/non-compliance history.

1.1 Official provider search (public)

Alberta Child Care Lookup (licensed programs and family day home agencies):

<https://www.humanservices.alberta.ca/oldfusion/childcarelookup.cfm> [1]

1.2 Official overview and “find child care” guidance

Alberta.ca — Childcare lookup tools (official entry point):

<https://www.alberta.ca/childcare-lookup-tools> [2]

Section 2 – Child Care Subsidy / Voucher Program (Alberta Child Care Subsidy)

Alberta's Child Care Subsidy helps eligible families reduce child care costs. If you suspect a subsidy was used in your name or your child's name, review any official notices you received and verify your application/case status through the official program page.

2.1 Official program information and application

Alberta.ca — Child care subsidy (eligibility and apply online):

<https://www.alberta.ca/child-care-subsidy> [3]

2.2 What parents/guardians should review

- Eligibility/authorization notices (approved dates, child identifiers, and any provider details listed).
- Provider identity using the official Child Care Lookup tool (Section 1.1). [1]
- Dates of care/attendance versus your own records (calendar, messages, receipts, etc.).
- Whether subsidy activity appears to continue after withdrawal, provider change, or non-attendance.

Section 3 – Health Coverage Claims Verification (Alberta AHCIP) and Fraud Reporting

Alberta health coverage is administered through the Alberta Health Care Insurance Plan (AHCIP). If you suspect someone is using an AHCIP card that is not theirs or services were billed using your identity, use the official AHCIP misuse reporting channel and request clarification through appropriate member/provider channels.

3.1 Report suspected misuse of an AHCIP card (official)

Alberta.ca — Contact AHCIP (includes “Report misuse of AHCIP card” tips line):

<https://www.alberta.ca/ahcip-contact> [4]

3.2 AHCIP tips line (official program integrity reference)

Alberta.ca — Audit and compliance assurance (AHCIP card misuse guidance):

<https://www.alberta.ca/health-professionals-audit-and-compliance-assurance> [5]

Section 4 – Public Records Requests (Alberta Access to Information Act – ATIA)

Alberta has modernized its access-to-information framework. The **Access to Information Act (ATIA)** governs access to records held by public bodies in Alberta. Records involving minors, individual benefit cases, and protected health information may be restricted; however, parents/guardians may request records they are legally entitled to receive and request written reasons for denials/redactions.

4.1 Alberta ATIA overview (official)

Alberta.ca — Access to Information Act (ATIA):

<https://www.alberta.ca/access-to-information-act> [6]

4.2 Submit an Alberta ATI request online (official portal)

Alberta eServices — Access to Information Requests:

<https://eservices.alberta.ca/foip-requests> [7]

Section 5 – Federal Verification and Reporting (Government of Canada)

Some benefits and identity-protection steps are federal. If you suspect misuse that touches federal benefits, taxation, or identity, use the official Government of Canada channels below. This section is informational and does not imply any wrongdoing by any person or organization.

5.1 Report suspected tax or benefit cheating (CRA – official)

Canada Revenue Agency — Reporting suspected tax or benefit cheating in Canada:

<https://www.canada.ca/en/revenue-agency/programs/about-canada-revenue-agency-cra/suspected-tax-cheating-in-canada-overview.html> [8]

5.2 Report a scam or identity theft affecting your CRA account (official)

CRA — Report a scam or identity theft:

<https://www.canada.ca/en/revenue-agency/corporate/scams-fraud/report-scam.html> [9]

5.3 Federal access-to-information / privacy requests (ATIP Online)

ATIP Online Request (Government of Canada):

<https://atip-aiprp.apps.gc.ca/atip/welcome.do> [10]

5.4 Report fraud and cybercrime (Canadian Anti-Fraud Centre)

Canadian Anti-Fraud Centre — Report fraud and cybercrime:

<https://antifraudcentre-centreantifraude.ca/report-signalez-eng.htm> [11]

Section 6 – Public “Red Flag” Patterns (For Awareness Only)

The following indicators do not prove misconduct, but may justify additional verification through official records:

- **Date mismatch:** benefits/claims on days services were not received.
- **Provider mismatch:** a child care provider listed that the family never used.
- **Duration mismatch:** billing continues after termination/withdrawal.
- **Authorization mismatch:** services exceed approved scope.
- **Identity mismatch:** records referencing a child/dependent you do not recognize.

Appendix A – Official Resources (Alberta + Federal)

1. Alberta Child Care Lookup — <https://www.humanservices.alberta.ca/oldfusion/childcarelookup.cfm> [1]
2. Alberta Childcare lookup tools — <https://www.alberta.ca/childcare-lookup-tools> [2]
3. Alberta Child care subsidy — <https://www.alberta.ca/child-care-subsidy> [3]
4. Alberta AHCIP contact / report misuse — <https://www.alberta.ca/ahcip-contact> [4]
5. Alberta Audit and compliance assurance (AHCIP misuse guidance) —
<https://www.alberta.ca/health-professionals-audit-and-compliance-assurance> [5]
6. Alberta Access to Information Act — <https://www.alberta.ca/access-to-information-act> [6]
7. Alberta ATI requests (eServices) — <https://eservices.alberta.ca/foip-requests> [7]
8. CRA suspected tax/benefit cheating —
<https://www.canada.ca/en/revenue-agency/programs/about-canada-revenue-agency-cra/suspected-tax-cheating-in-canada-overview.html> [8]
9. CRA report a scam or identity theft —
<https://www.canada.ca/en/revenue-agency/corporate/scams-fraud/report-scam.html> [9]
10. ATIP Online Request (federal) — <https://atip-aiprp.apps.gc.ca/atip/welcome.do> [10]
11. Canadian Anti-Fraud Centre report —
<https://antifraudcentre-centreantifraude.ca/report-signalez-eng.htm> [11]

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