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# **Newfoundland and Labrador Self-Verification Guide: Detecting Possible Misuse of Benefits and Services in Your Name (Parents & Caregivers)**

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# **Newfoundland and Labrador Self-Verification Guide**

## **Detecting Possible Misuse of Benefits and Services in Your Name (Parents, Caregivers, and Guardians)**

**Prepared by:** Tocsin Data

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*Purpose: This document provides a Newfoundland and Labrador-specific, legally safe pathway for parents, caregivers, and guardians to verify whether public benefits or services were billed, paid, or claimed using their own identity or that of a dependent. It includes both provincial and Government of Canada (federal) official resources.*

## Introduction

In Canada, child care and health services are primarily administered by provinces, while some benefits and identity-protection mechanisms are federal. Newfoundland and Labrador does not provide a single public, name-searchable clearinghouse that aggregates all child care payments, subsidies, and health care claims. The recommended approach is **self-verification**: confirm providers using official registries, review records you are legally entitled to access, and report concerns only through official channels.

## **Section 1 — Licensed / Regulated Child Care Verification (Newfoundland and Labrador)**

Licensed child care services in Newfoundland and Labrador are overseen by the Department of Education and Early Childhood Development (EECD). The Province provides a public directory of regulated child care services.

### **1.1 Official provider search (public)**

NL Child Care Directory (regulated services):

<https://www.gov.nl.ca/education/childcare/regulated-child-care/> [1]

### **1.2 Licensing and program oversight overview**

Department of Education — Child Care Services:

<https://www.gov.nl.ca/education/childcare/> [2]

## Section 2 – Child Care Subsidy / Voucher Program (Newfoundland and Labrador)

Newfoundland and Labrador provides child care financial assistance through its Child Care Subsidy Program. If you suspect a subsidy was used in your name or your child's name, review any official correspondence and verify your case status using the official provincial application pathways.

### 2.1 Official program information and application

NL Child Care Subsidy Program:

<https://www.gov.nl.ca/education/childcare/subsidy/> [3]

### 2.2 What parents/guardians should review

- Eligibility/authorization notices (approved dates, provider name, child identifiers).
- Provider licensing status using the regulated child care directory (Section 1.1). [1]
- Dates of care/attendance versus your own records.
- Whether subsidy activity appears to continue after withdrawal or provider change.

## **Section 3 — Health Coverage Claims Verification (MCP) and Fraud Reporting**

Health coverage in Newfoundland and Labrador is administered through the Medical Care Plan (MCP). If you suspect misuse of an MCP card or services billed under your identity, contact MCP using official inquiry and fraud-reporting channels.

### **3.1 MCP coverage overview and contact**

Medical Care Plan (MCP) — Health Coverage:

<https://www.gov.nl.ca/hcs/mcp/> [4]

### **3.2 Report suspected MCP misuse or fraud**

Department of Health and Community Services — MCP inquiries:

<https://www.gov.nl.ca/hcs/mcp/contact/> [5]

## Section 4 — Public Records Requests (Newfoundland and Labrador ATIPPA)

Public access to records in Newfoundland and Labrador is governed by the **Access to Information and Protection of Privacy Act (ATIPPA)**. Records involving minors, benefit cases, and protected health information may be restricted; however, parents and guardians may request records they are legally entitled to receive.

### 4.1 ATIPPA overview (official)

Government of NL — ATIPPA:

<https://www.gov.nl.ca/exec/atipp/> [6]

### 4.2 How to submit an ATIPPA request

Government of NL — How to request information:

<https://www.gov.nl.ca/exec/atipp/how-to-request/> [7]



## **Section 5 — Federal Verification and Reporting (Government of Canada)**

Some benefits, identity-protection mechanisms, and access-to-information requests are handled federally. Use the official Government of Canada channels below if concerns involve federal programs or identity misuse.

### **5.1 Report suspected tax or benefit cheating (CRA)**

Canada Revenue Agency — Suspected tax or benefit cheating:

<https://www.canada.ca/en/revenue-agency/programs/about-canada-revenue-agency-cra/suspected-tax-cheating-in-canada-overview.html> [8]

### **5.2 Report a scam or identity theft affecting CRA accounts**

CRA — Report a scam or identity theft:

<https://www.canada.ca/en/revenue-agency/corporate/scams-fraud/report-scam.html> [9]

### **5.3 Federal access-to-information / privacy requests (ATIP Online)**

ATIP Online Request (Government of Canada):

<https://atip-airp.apps.gc.ca/atip/welcome.do> [10]

### **5.4 Report fraud and cybercrime (Canadian Anti-Fraud Centre)**

Canadian Anti-Fraud Centre — Report fraud:

<https://antifraudcentre-centreantifraude.ca/report-signalez-eng.htm> [11]

## Section 6 — Public “Red Flag” Patterns (For Awareness Only)

- **Date mismatch:** benefits or services on days care was not provided.
- **Provider mismatch:** a provider listed that the family never used.
- **Duration mismatch:** activity continues after termination or withdrawal.
- **Authorization mismatch:** services exceed approved scope.
- **Identity mismatch:** records referencing a dependent you do not recognize.

## Appendix A — Official Resources (Newfoundland and Labrador + Federal)

1. NL Regulated Child Care Directory — <https://www.gov.nl.ca/education/childcare/regulated-child-care/>
2. NL Child Care Services — <https://www.gov.nl.ca/education/childcare/>
3. NL Child Care Subsidy — <https://www.gov.nl.ca/education/childcare/subsidy/>
4. NL Medical Care Plan (MCP) — <https://www.gov.nl.ca/hcs/mcp/>
5. NL MCP Contact — <https://www.gov.nl.ca/hcs/mcp/contact/>
6. NL ATIPPA — <https://www.gov.nl.ca/exec/atipp/>
7. NL ATIPPA Requests — <https://www.gov.nl.ca/exec/atipp/how-to-request/>
8. CRA suspected tax/benefit cheating — <https://www.canada.ca/en/revenue-agency/programs/about-canada-revenue-agency-cra/suspected-tax-cheating-in-canada-overview.html>
9. CRA scam / identity theft — <https://www.canada.ca/en/revenue-agency/corporate/scams-fraud/report-scam.html>
10. Federal ATIP request — <https://atip-aiprp.apps.gc.ca/atip/welcome.do>
11. Canadian Anti-Fraud Centre — <https://antifraudcentre-centreantifraude.ca/report-signalez-eng.htm>

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