



Nova Scotia Self-Verification Guide: Detecting Possible Misuse of Benefits and Services in Your Name (Parents & Caregivers)

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Nova Scotia Self-Verification Guide

Detecting Possible Misuse of Benefits and Services in Your Name (Parents, Caregivers, and Guardians)

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Purpose: This document provides a Nova Scotia-specific, legally safe pathway for parents, caregivers, and guardians to verify whether public benefits or services were billed, paid, or claimed using their own identity or that of a dependent. It includes both provincial and Government of Canada (federal) official resources.

Introduction

In Canada, child care and health services are primarily administered by provinces, while some benefits and identity-protection mechanisms are federal. Nova Scotia does not provide a single public, name-searchable clearinghouse that aggregates all child care payments, subsidies, and health care claims. The recommended approach is **self-verification**: confirm providers using official registries, review records you are legally entitled to access, and report concerns only through official channels.

Section 1 — Licensed / Regulated Child Care Verification (Nova Scotia)

Licensed child care in Nova Scotia is overseen by the Department of Education and Early Childhood Development (EECD). The Province provides a public directory of licensed child care facilities.

1.1 Official provider search (public)

Nova Scotia Child Care Finder:

<https://nsbr-online-services.novascotia.ca/DCSOnline/ECDS/loadSearchPage.action> [1]

1.2 Licensing and program oversight overview

Nova Scotia — Licensed Child Care:

<https://novascotia.ca/childcare/> [2]

Section 2 — Child Care Subsidy / Voucher Program (Nova Scotia Child Care Subsidy)

Nova Scotia offers a Child Care Subsidy Program to assist eligible families with licensed child care costs. If you suspect a subsidy was used in your name or your child's name, review any official correspondence and verify your case status using the official provincial application pathways.

2.1 Official program information and application

Nova Scotia — Child Care Subsidy Program:

<https://novascotia.ca/childcaresubsidy/> [3]

2.2 What parents/guardians should review

- Eligibility/authorization notices (approved dates, provider name, child identifiers).
- Provider licensing status using the Child Care Finder (Section 1.1). [1]
- Dates of care/attendance versus your own records.
- Whether subsidy activity appears to continue after withdrawal or provider change.

Section 3 — Health Coverage Claims Verification (MSI) and Fraud Reporting

Health coverage in Nova Scotia is administered through Medical Services Insurance (MSI). If you suspect misuse of an MSI card or services billed under your identity, contact MSI using official inquiry and fraud-reporting channels.

3.1 MSI coverage overview and contact

Nova Scotia — Medical Services Insurance (MSI):

<https://novascotia.ca/dhw/msi/> [4]

3.2 Report suspected MSI misuse or fraud

Nova Scotia Health — MSI contact information:

<https://novascotia.ca/dhw/msi/contact.asp> [5]

Section 4 — Public Records Requests (Nova Scotia FOIPOP)

Public access to records in Nova Scotia is governed by the Freedom of Information and Protection of Privacy Act (FOIPOP). Records involving minors, benefit cases, and protected health information may be restricted; however, parents and guardians may request records they are legally entitled to receive.

4.1 FOIPOP overview (official)

Nova Scotia — Freedom of Information and Protection of Privacy:

<https://novascotia.ca/foipop/> [6]

4.2 How to submit a FOIPOP request

Nova Scotia — How to make an FOIPOP request:

<https://novascotia.ca/foipop/howto.asp> [7]

Section 5 — Federal Verification and Reporting (Government of Canada)

Some benefits, identity-protection mechanisms, and access-to-information requests are handled federally. Use the official Government of Canada channels below if concerns involve federal programs or identity misuse.

5.1 Report suspected tax or benefit cheating (CRA)

Canada Revenue Agency — Suspected tax or benefit cheating:

<https://www.canada.ca/en/revenue-agency/programs/about-canada-revenue-agency-cra/suspected-tax-cheating-in-canada-overview.html> [8]

5.2 Report a scam or identity theft affecting CRA accounts

CRA — Report a scam or identity theft:

<https://www.canada.ca/en/revenue-agency/corporate/scams-fraud/report-scam.html> [9]

5.3 Federal access-to-information / privacy requests (ATIP Online)

ATIP Online Request (Government of Canada):

<https://atip-aiprp.apps.gc.ca/atip/welcome.do> [10]

5.4 Report fraud and cybercrime (Canadian Anti-Fraud Centre)

Canadian Anti-Fraud Centre — Report fraud:

<https://antifraudcentre-centreantifraude.ca/report-signalez-eng.htm> [11]

Section 6 — Public “Red Flag” Patterns (For Awareness Only)

- **Date mismatch:** benefits or services on days care was not provided.
- **Provider mismatch:** a provider listed that the family never used.
- **Duration mismatch:** activity continues after termination/withdrawal.
- **Authorization mismatch:** services exceed approved scope.
- **Identity mismatch:** records referencing a dependent you do not recognize.

Appendix A — Official Resources (Nova Scotia + Federal)

1. NS Child Care Finder — <https://nsbr-online-services.novascotia.ca/DCSOnline/ECDS/loadSearchPage.action>
2. NS Licensed Child Care — <https://novascotia.ca/childcare/>
3. NS Child Care Subsidy — <https://novascotia.ca/childcaresubsidy/>
4. NS Medical Services Insurance — <https://novascotia.ca/dhw/msi/>
5. NS MSI Contact — <https://novascotia.ca/dhw/msi/contact.asp>
6. NS FOIPOP — <https://novascotia.ca/foipop/>
7. NS FOIPOP Requests — <https://novascotia.ca/foipop/howto.asp>
8. CRA suspected tax/benefit cheating — <https://www.canada.ca/en/revenue-agency/programs/about-canada-revenue-agency-cra/suspected-tax-cheating-in-canada-overview.html>
9. CRA scam / identity theft — <https://www.canada.ca/en/revenue-agency/corporate/scams-fraud/report-scam.html>
10. Federal ATIP request — <https://atip-aiprp.apps.gc.ca/atip/welcome.do>
11. Canadian Anti-Fraud Centre — <https://antifraudcentre-centreantifraude.ca/report-signalez-eng.htm>

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